

# Membership Rules and Regulations 2023-24



Issuer:

**CAMS CLUB Inc** 

ABN: 70360268591

A0111072X

Cams Club Inc A0111072X Page **1** of **18** 



#### Information

This document is an essential legal document that covers details of your policy cover if you become a Member of CAMS CLUB. Please read this carefully before applying for membership.

The information in this document was current at the date of preparation. We may update some of the information in the R&R document that is not materially adverse from time to time without needing to inform you. Anyone can acquire a copy of any updated information by contacting us on (+61) 483 293 879.

# Important to know and understand:

- a) As a Member of CAMS CLUB, you are bound by CAMS CLUB's Constitution and the Membership Rules & Regulations that regulates CAMS CLUB and your Membership.
- b) This is an offer to become a member of CAMS CLUB. This document is not a policy cover document.
- c) You should carefully read the Membership Rules & Regulations of the club, which are concise in this document, prior you submit an application to become a member and you may get a paper copy of the Membership Rules & Regulation from the CLUB or Website (www.camsclub.com.au).
- d) The persons who from time to time are members of the Club are an incorporated club by the name given in rule 1 of these Rules.
- e) Under section 46 of the Clubs Incorporation Reform Act 2012, these Rules are taken to constitute the terms of a contract between the Club and its members.

#### PART 1—PRELIMINARY

#### Name

The name of the incorporated club is "Cams Club Incorporated".

# **Purpose**

The purpose of the Club is to capitalize the collective strength of individual members in order to minimize the risks across all Club members spread across the Taxi, Hire Car, Vans, rental cars and Rideshare Service Industry.

The Club recognizes the difficulty for members of the Taxi, Hire Car, Vans, rental cars, and Rideshare Service Industry to have protection against certain risks inherent to these Industries. The Club aims to pool collective financial resources to reduce majority of these risks regarding each member.

# **Financial Year**

The financial year of the Club is each period of 12 months ending on 30th June.

Cams Club Inc A0111072X Page **2** of **18** 



# PART 2—Members, Obligations and Disciplinary Procedures

# Who is eligible to be a member?

Any person who supports the purposes of the Club and is a part of Taxi, Rideshare, hire car and rental car or Commercial Courier Service Industry is eligible for membership. To apply to become a member of the Club, a person must submit a written application to the committee.

Membership of the Club is at the discretion of the Committee. Once you have been accepted as a member of the Club and paid your membership subscription you will be issued with a Certificate of Membership stating your Club membership number. The annual membership fee is \$20 which is included in your monthly/annual contribution. You must be a member of the Club to be eligible to apply for protection with the Club.

CAMS CLUB INC. reserves the right to inspect and check all vehicles before Membership is granted.

# To become a member of the club an Applicant must:

- a) be a natural person; and
- b) be a Taxi /Van, Rental/Rideshare owner; and
- c) be a company, organization, partnership; and
- d) fill the required form
- e) accept to abide by the Rules of the Club and living state; and
- f) make any contribution so required by the Club

# **Consideration of application**

- a) As soon as practicable after an application for membership is received, the Committee decides by resolution whether to accept or reject the application.
- b) The Committee notifies the applicant in writing of its decision as soon as practicable after the decision is made.
- c) If the Committee rejects the application, any fees related are returned any money.
- d) accompanying the application to the applicant.
- e) No reason needs to be given for the rejection of any application.

# Member disclosure obligations

Club members have an obligation to disclose before the committee everything they know, or could reasonably be expected to know, that is relevant to Club's decision to accept and provide membership under CAMS Club INC.

It includes matters we specifically ask about at the time of application for Membership and any other matters which might affect the terms of cover or whether to cover or not. The information given can affect:

- a) The amount of your contribution.
- b) If we will cover, you; and
- c) If special conditions will apply to your Membership.

If you are unsure about whether to disclose information to us, it is better to inform us. If you do not inform us about something which you know or should know is relevant, we might reduce a claim for benefits, refuse to pay a claim for benefits, cancel your Membership or, if fraud is involved, club may charge with admin, lawyer and investigation cost and we treat the Membership as if it never existed.

Cams Club Inc A0111072X Page **3** of **18** 



#### Your Responsibilities

Club members must take all reasonable precautions to prevent damage or theft to their vehicle. This includes:

- a) Keep your vehicle well maintained and in a good and roadworthy condition (e.g., replace worn out tires, replace worn brakes and defective lights, fix paint problems, repair major rust, repair worn upholstery and repair major scratches or dents.
- b) Service your vehicle and keep records of this in case you need to claim for benefits for mechanical damage resulting from an incident.
- c) Move your Vehicle away from rising flood waters. Deliberately driving into flood waters will void the policy.
- d) Remove keys when no one is in the vehicle.
- e) Lock all doors and windows when your vehicle is parked and unattended.
- f) Follow all the terms, conditions and responsibilities set out in the Membership Rules; and
- g) Provide honest and complete information for any claim for benefits, statement, or document supplied to us.

If you have rented your vehicle to someone then it's your responsibility to provide us full details of the person such as full Australian driver license, contact details, signed copy of the rental agreement and payment receipt.

This is not an exhaustive list. If you are uncertain, please contact CAMS CLUB directly or refer to the Membership Rules. CAMS CLUB has absolute discretion on the payment of any claim for benefits dependent on the circumstances.

# Not meeting your responsibilities

If you do not meet your responsibilities, it may lead us to do either or both of the following:

- a) reduce or refuse to pay your claim for benefits.
- b) Cancel or void your membership/policy.
- c) If any illegal activity is involved, the CLUB can treat your membership as it never existed.
- d) If fraudulent activity is involved, then the CLUB has right to reject the claim or void the policy/membership.
- e) If our assessor or relevant authorities found any fraudulent activity, then your claim will be rejected.

# **Change of details**

You must keep your contact details, including your Australian Mobile number, postal address, and email address up to date. If we do not have up to date, contact details you might not receive your important policy documents which could impact whether you have cover in place. Each protection period is 12 months. The Club will offer protection based on the details you provide the Club when you make your application. If any of these details change in the period of protection you must notify the Club immediately so the Club can make the necessary changes and assess whether it is still prepared to offer protection. If the changes mean the Club will no longer offer protection, then you will have the amount left of your annual contribution refunded on a pro rata basis. For example, if your protection is cancelled after 6 months then you will have half of your annual contribution refunded. If you have any queries in relation to anything in this document, please call CAMS CLUB INC on 0483 293 879 and someone will assist you.

# **Insurance, Driving and Criminal History**

# You have told us that in the past three years:

You or anyone to be insured under this membership have not had an insurer decline, cancel a policy, impose special conditions on a policy, or refuse a claim you or anyone to be insured under this membership have not committed any criminal act in relation to fraud, theft, burglary, drugs, arson, criminal or wilful damage you or anyone to be insured under this membership have NOT been declared bankrupt or defaulted on a loan or credit card, No drivers to be insured under this membership have had their driver's license suspended, cancelled or restricted.

Cams Club Inc A0111072X Page **4** of **18** 



# **Your Duty of Disclosure**

- a) If we ask you question that are relevant to our decision to insure you and on what terms. You must tell us anything that you know and that a reasonable person in the circumstances would include in answering the questions. You have this duty until we agree to insure you.
- b) Before you extend, vary, or reinstate this membership contract you have a duty to tell us anything that you know, or could reasonably be expected to know, may affect our decision to insure you and on what terms.

# **Vehicle Pre-Inspection**

Member(s) must upload their vehicle images to our club portal when they sign up a new policy or add new policy into their existing account. If member failed to do so, then club only provide them the third-party cover.

Vehicle Images include front, rear, right side, left side, top and odometer.

Member(s) must inform to the club for any pre-existing damage of their vehicle.

# Without Notify the Club

Member(s) are not permissible to deal with the third-party insurer or Individual to fix their vehicle, accept benefits or receive any compensation either way if they are at right or at fault. Member(s) are obliged to contact the club in case of accident. If member(s) deals with the third-party insurer or person without the knowledge of the club, then member(s) are liable to pay all the charges/costs related to the incident and club are authorised to refuse their any claim in the future and terminate their membership.

# If you do not tell us something

If you do not tell us something you are required to tell us, we may cancel your membership or reduce the amount we will pay you if you make a claim, or both. If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the membership as if it never existed.

Cams Club Inc A0111072X Page **5** of **18** 



# PART 3—Members, Obligations and Disciplinary Procedures

We may impose special conditions on your Membership that might exclude, restrict, or extend cover for a person or matter. For example, we may not be able to cover certain driver or drivers.

The Club offers you certain protections against risks and the costs associated with those risks on the terms contained within this Policy Document. The benefits contained in this Policy Document are referred to as protections to highlight that this is an alternative to insurance.

The club is self-insured by the underwriter for third party property damage cover, and they will cover your Taxi, Rideshare and Van for up to \$20 million for Property Damage subject to the terms and conditions of the attached policy.

Please note all owners are fully liable for the information given by them and their drivers in relation to the policy, claim form, excess and the third-party application. It's the duty of the owners to ensure that all information given by them, and drivers are correct, honest, and truthful that third Party cover starts only when all questions are answered, and paperwork signed is received.

You must inform the club when you put new Taxi, Van, rental car and rideshare car or any changes so we can update with club and Third-party provider.

The Committee has the discretion to accept your application for protection and to set the cost of contribution payable by each member for the protection offered.

If your application for protection is accepted you will be asked to pay an annual or monthly contribution for the protection offered, depending on what protection you have requested. The contribution will be assessed in accordance with your circumstances and requirements. You can see the amounts of the contributions under the section 'Contribution amounts' below.

A Schedule of Protection will be issued to you which sets out your protection, the annual/monthly contribution to be paid and the excess applicable in the event of a claim for protection. Please ensure you read the Schedule of Protection carefully to ensure it meets your requirements.

# Your responsibilities when you make a claim for protection

If your vehicle is involved in a collision, it is important you follow the steps set out below. If you do not the Club may refuse your Claim:

- a) Do not admit liability for the Collision. Your Club, with the assistance of legal advice will determine liability for the collision, an admission of liability may prejudice our ability to resolve claims with other parties.
- b) You must make the claim within 48 hours of it happening. See exclusion above. This is very important so the Club can maximize the chance of the most commercial resolution.
- c) You need to provide the Club with all the details of the Claim. This will include a detailed description of what occurred, all details of the other party(s) involved (name, address, phone number, driver's license, and insurer) the other party(s) vehicle details and any witnesses to the collision. Without all this information the Club will not be in a position to consider your claim for protection.
- d) You must be truthful in everything you tell the Club in making the claim. The Club relies upon this information when assessing whether to institute or defend legal proceedings. If the information is untruthful or incorrect it may result in the Club paying legal expenses. In this circumstance the Club has a right to seek these expenses from you where you have been untruthful in making a claim.
- e) You must pay the applicable excess when lodging the claim. The Club does not consider any claim for protection until the excess had been paid.
- f) Ensure you take photographs of the accident scene; the vehicles involved and obtain any witness details. If police attended the scene, please provide us with the police officers details.

Cams Club Inc A0111072X Page **6** of **18** 



g) The Help Line details for claims are as follows: Cams Club Inc. Ph: 0483 293 879 Email: info@camsclub.com.au Web: www.camsclub.com.au After hours call or text: Mobile: 0483 293 879. You may send an SMS with the accident details.

# Legal proceedings and your assistance

If the Club admits your claim for protection, you then authorize the Club to conduct legal proceedings on your behalf. This may mean instituting legal proceedings to recover losses from the party who was at fault, or it may mean defending legal proceedings where you or your driver have been sued for damages caused to someone else. Although the Club will retain lawyers and pay for legal costs of any proceedings, we cannot conduct the legal proceedings without your assistance. As such it is a term of this Policy Document that you co-operate with the Club and their lawyers if legal proceedings are commenced. Normally this would mean, amongst other things:

- a) you may need to attend Court to give evidence about what occurred.
- b) providing further details of the claim upon request of the Club or its lawyers.
- c) in the event you have further losses which the Club does not cover, and you want recovered from the other party (for example, your lost income for the period the Taxi was off the road) you need to provide the Club or its lawyers with documentary proof to establish your claim for these losses.
- d) your claim for these further losses must be honest and truthful.
- e) any loss of income recovered by the Club for the member will be paid once that money is received from the other party.
- f) any other reasonable request of the Club or its lawyers which will assist the Club in maximizing the Clubs chance to recover any loss or damage.

# **Contribution Amounts**

Your contribution which you must pay will depend on what type of Taxi / Rideshare/Van you seek protection for. The schedule of contributions to be paid is determined by the Club. Your contribution is payable on the day you seek to take out the protection. No claim for protection will be considered for a period where contribution has not been paid.

The contributions paid by Members into CAMS CLUB INC. are used as follows: To pay for Insurance Policies and the roadside assistance held in the name of members for the benefit of members.

Your Contributions are non-refundable except in limited circumstances. If you cease to be a member during any part of a month, then any Contributions paid will not be returned to you except where you have paid Contributions for more than one month in advance, in which case, those Contributions paid in advance will be refunded after receipt of an approved written withdrawal request approved by CAMS CLUB INC in accordance with the Constitution.

# When you make a claim for protection

As a member of the Club, you will have a right to have your claim for protection considered by the Committee of the Club. The benefit provided by the protection is contained in this Policy Document. The Committee's discretion to refuse or reduce a benefit under a claim will only be exercised where the Committee believes that the members of the Club would expect it to do so. The Committee also has power to admit claims which are otherwise excluded under the protections.

# Limit

If we agree to pay a claim, the most we will pay is the depreciated value of the base model of the same make, model, and year of manufacture as your Vehicle with an allowance for the vehicle being used predominantly for carrying passengers and the number of kilometres on the odometer.

Cams Club Inc A0111072X Page **7** of **18** 



#### Do not cover

Anyone who under the age of 21 is not covered in any circumstances.

# Information provided by you

When you apply for membership of the Club you will be asked a series of questions relevant to your eligibility for membership. The answers you provide will be used to assess your application for membership.

It is important the information you provide is accurate and truthful. If it is not accurate or truthful then the Committee may exercise its discretion at any stage to cancel your membership. In addition, if a claim for protection has been made your inaccurate or untruthful information given at the time of making an application for membership will entitle the Committee to refuse your claim for protection if that information, if known by the Committee, would have meant they would not have offered you membership with the Club or they would not have offered the protections under this Policy Document which you obtained.

# Excess payable when you make a claim for protection

When you apply to have a claim for protection considered by the Committee, you may be required to pay an excess depending upon the circumstances of the claim. Your Schedule of Protection will show the excess that applies to each of the protection benefits offered. The Club will only consider a claim where the excess has been paid within 48 Hours of an Incident.

You must pay the excess in full before we consider any claim for benefits or provide any benefits under this Membership. If we do not make a payment for your claim, then we will return any excess you have paid.

The total excess you are required to pay is determined by the circumstances of your claim for benefits. You might have to pay more than one type of excess when you claim for benefits.

For Total Loss where the member is at-fault, remaining premium is payable along with the standard excess,

For example, if the membership started on 1st January and the member has a vehicle written off on 31st March (due to member's fault), the member is required to pay the relative excess plus remaining 9 Months of Premium before the club decides on the relevant protection benefits.

# You are liable to pay the Excess unless the following applies.

You or the driver didn't contribute to the accident (this means the other driver was entirely at fault). You may be able to show this by providing a police report, expert reports, statement from a witness or photographs.

You supply the at-fault driver's name, address, phone number, insurance company name, claim number and vehicle registration number.

If member(s) failed to provide above information, the applicable Excess applies.

If member(s) involve in hit and run case, then policy holder is liable to pay the excess.

# What to do if you are involved in an accident.

- a) Make sure everyone is safe. For emergencies, call 000.
- b) Try to prevent further loss, damage, or liability (e.g., move your car off the road and put on your hazard lights).

Cams Club Inc A0111072X Page **8** of **18** 



- c) Report the incident to the police. If someone is injured or has stolen, attempted to steal or maliciously damaged your car, call the police as soon as possible and record the time, date, report number and the name of the recording officer
- d) Where possible, collect details of all drivers, passengers and witnesses including their full names, addresses and contact numbers. If another car is involved, record its registration number and the driver's name and address. Do not admit fault to anyone.
- e) Contact us as soon as possible. If towing is required, we will help arrange the towing of your car. When you contact us, describe details of the incident to assist with lodging your claim. If the damage was caused by another person, provide us their name and address and the vehicle's registration number.

# If you have damaged to other people's property

Tell us about any incident that has caused damage to other people's property, even if there is no damage to your Vehicle, using the Accident Claim and Report Form. You also must immediately tell us about any demands made on you to pay compensation to others, along with any court actions or offers of settlement and send these to us. If you do not tell us about these and it results in further costs, you may have to pay those costs.

# Cancellation and renewal of your protection

After a completion of 12 Months, the protection is automatically renewed for the next year unless otherwise advised by the member. The renewal will be granted on the same terms and conditions as are contained in the Club's Policy Document (as amended from time to time) and the new Schedule of Protection which will be issued upon renewal.

The Committee has the right to cancel your membership during the protection period if circumstances warrant this. These circumstances are such that the Committee would consider that the members of the Club would require the protection to be cancelled.

If member(s) wants to cancel their membership/policy, they must notify prior two weeks in writing.

# Protections offered by the Club

The Club offers a range of protections which relate to accidental motor vehicle collisions involving the members Taxi, Hire Car/Van, or any other Rideshare Vehicle. Members who have had an accident whether at fault or not at fault and who decide to handle their cases themselves risk having their claims not being accepted. This is a breach of contract with the club and membership agreement will be cancelled immediately and payment to the other party for any previous claims lodged may be refused. All accidents, whether at fault or not must be reported to the Club within 48 hours. If the club is not notified within the certain time frames the club has the right not to accept the lodgement of the claim.

Subject to payment of the contribution and the Club rules and the applicable excess and subject to acceptance of the claim by the Committee, the Club offers the member the following benefits pursuant to the protection.

# Accidental Motor Vehicle Collision (Members Vehicle): if the claim is accepted the Club will:

- a) arrange for the damage to the member's vehicle to be repaired at the Clubs authorized repairer, choice of repairer is not offered.
- b) In the event that the repair cost renders the vehicle uneconomical to repair the Club will pay the member the preaccident value of the Members Vehicle using Redbook Valuations only and vehicle condition as "GOOD" only.
- c) Arrange for an Uber ready replacement car (not at fault claims only and where the damage is not due to fire or theft including Car Jacking or attempted Car Jacking) till the time your car is being repaired depending on the level

Cams Club Inc A0111072X Page **9** of **18** 



of your cover and the contribution amount being paid. In case the Club is not able to give the car, the club will pay for the rental car/van to a maximum amount of \$200 per week for 3 Weeks.

# Accidental Motor Vehicle Collision (Third Party Claim): if the claim is accepted the Club will:

- a) Indemnify the member against any claim or demand made by a Third Party for loss or damage which was caused in a collision which involved the members Vehicle to a maximum sum of \$10,000.
- b) Arrange for an insurer to indemnify the member for any claims from a Third Party which exceed \$10,000.
- c) Members are not eligible for any Uber Replacement vehicles or Loss of Income benefits for third party claims.

#### Damage to Members Vehicle by fire: if the member's vehicle is damaged by fire and the claim is accepted the Club will:

- a) Arrange for the damage to the Members vehicle to be repaired at the Clubs authorized repairer.
- b) In the event that the repair cost renders the Members Vehicle uneconomical to repair the Club will pay the member the pre-accident value of the Members Vehicle (see below as to what constitutes the pre-accident value).

# Members Vehicle stolen: if the member's vehicle is stolen and the claim is accepted the Club will:

- a) If the vehicle is recovered and is damaged the Club will arrange for the Members Vehicle to be repaired at the Clubs authorized repairer.
- b) If the vehicle is recovered and is damaged and is uneconomical to repair the Club will pay the member the pre accident value of the Member 's Vehicle using Redbook Valuations only and vehicle condition as "GOOD" only (see below as to what constitutes the pre accident value).
- c) If the vehicle is not recovered the Club will pay the member, the pre- accident value of the Members Vehicle using Redbook Valuations only and vehicle condition as "GOOD" only (see below as to what constitutes the pre- accident value).
- d) The member is not eligible for a Replacement Vehicle or Loss of Income (also applies on Car Jacking)

These are the only protections offered by the Club. The protections are subject to the exclusions contained in section below. Please read these to ensure you are familiar with them.

# Definition of pre-accident value

If pursuant to a protection the Club agrees to pay the member the pre accident value of the Members Vehicle the Club will pay the value of the Members Vehicle not including the accessories and fit out items. The pre-accident value is the value of the vehicle itself and does not include the value of the further accessories and fit out items which are required for the vehicle to become an on the road taxi / rideshare car. For the avoidance of doubt as an example, if a Members Vehicle is a 2015 Toyota Sedan, the pre-accident value will be the value of that vehicle as a private usage motor vehicle (i.e., the market value of a 2015 Toyota Sedan in the same or similar condition as the member's vehicle using Redbook Valuations with vehicle condition as "GOOD".) The Club will deduct from the pre-accident value any money that is owed to it for excess or outstanding contributions. If the value of the vehicle is paid to a member, then the member agrees that the Club becomes owner of the salvage and will do all things necessary to transfer title of the vehicle to the club.

Cams Club Inc A0111072X Page **10** of **18** 



# **Schedule For Excess Payment**

Standard excess for owners and drivers above 25 Years age	\$1000.00 to \$3000.00
2. Standard excess for total loss, fire, and theft:	
***Plus, Remaining Premium of the year will be deducted if car assessed as written-off***	\$1500.00 Plus Standard Excess
3. If first accident happened within the time of 2 Months And Second accident during short time of 3 Months from first accident	\$500.00 Plus Standard Excess
4. Additional excess for drivers between the age of 21-25 Years	\$500.00 Plus Standard Excess
5. Any Unlisted Drivers	\$500.00 Plus Standard Excess
6. International License Holders	\$500.00 Plus Standard Excess
7. Stolen Vehicles Including Car Jacking or attempted Car Jacking	\$1500.00 Plus Standard Excess
8. Taxi Drivers Standard Excess	\$1000.00 to \$3000.00

<sup>\*\*\*</sup>If you or someone you have authorized, hands over your vehicle for Rental purposes, as a Courtesy or for any other reasons to an individual or an organization and the vehicle is not returned, the club will not treat the vehicle as stolen vehicle and will not accept any claim related to that vehicle\*\*\*

Cams Club Inc A0111072X Page **11** of **18** 

<sup>\*\*\*</sup>Theft or damage to your Vehicle if the Vehicle is left unattended, unlocked and with the keys left the car is not covered under any circumstances\*\*\*

<sup>\*\*\*</sup>International license holder must provide their license verification certificate from relevant department\*\*\*

<sup>\*\*\*</sup>If two or more different claims are reported of the same vehicle then two or more different applicable excess will be charged\*\*\*

<sup>\*\*\*</sup>If two or more different excess are related to the single claim, applicable excess will be applied\*\*\*



# SCHEDULE 2 – MEMBER APPLICATION FORM

Date		
Full Name		
Address		
A/H Phone No	Mobile No	
A.B.N		
Depot		
Registration Number		
Policy Number		
Type of Cover: comprehensive	Finance	
Period of Cover		_
Date of Insurance		
Valid till		
Premium		

Cams Club Inc A0111072X Page **12** of **18** 



#### PART 4 - Your Cover Include

#### Vehicles include

Accidental loss or damage and towing cost is covered. Your Vehicle includes your motor vehicle and any meter, two-way radio, computer dispatch equipment, EFTPOS equipment, video surveillance equipment and wheelchair accessible vehicles.

Mobile phones, cash and personal items, tools or sports goods and any non-standard items such as headlight and bonnet protectors are not included or cover.

#### Accidental loss or damage

Accidental loss or damage to your vehicle caused by an incident in the period of cover. Incidents covered include:

- a) Storm, and flood damage
- b) Fire
- c) Theft or attempted to theft
- d) Collision and crash impact
- e) malicious damage or vandalism

# **Towing & Storage costs**

We will cover the cost of towing your vehicle to the repairer chosen by us or any other location/place selected by us.

We will not consider claims for second tows or storage costs unauthorized by us. We will also not consider claims for towing or storage from unlicensed operators.

Member(s) of the club are not allowed to arrange their own towing truck at the time of accident, they must contact the club and club will arrange their own towing and storage services. If member(s) failed to do so, then club is not responsible for any kind charges related to towing and storage of vehicle.

# **Replacement Vehicle or Loss of Income**

The club will only provide replacement vehicle for claims that are not at-fault and for a maximum of up to 14 Days only. The Club will offer Loss of Income for Commercial Drivers for only the number of days the vehicle is repaired. Once notified of the repair work completed, it will be the client's responsibility to arrange for a Pickup.

The Club will use aftermarket parts for windscreens and window glass (including sunroof) and repairs will meet Australian Design Rules.

Where available we will use aftermarket parts for radiators and air conditioning.

# If Parts are not available

If a damaged part is no longer available, we will pay you the last known market price of that part. The Club is not responsible for costs which occur because of delays in delivery of parts. If a part is unavailable in Australia, the Club will pay the cost of surface freight (not airfreight) from the nearest reasonable source of supply. The Club will not pay for any additional hire car costs (maximum of up to 14 Days only) due to the delays in the delivery of parts.

Cams Club Inc A0111072X Page **13** of **18** 



# For Total Loss Claims Where the Vehicle has Finance

For a total loss claim, if a credit provider has a financial interest in your car, then we will pay them what they are entitled to (up to the value of your claim) and pay you any balance. If the credit provider requests to retain the salvage, we will settle them less the salvage value amount.

If we assess that your vehicle is total loss, we will pay the market value (as assessed by an independent assessor we choose). The vehicle salvage will become a club's property, after paying the assessment amount.

Cams Club Inc A0111072X Page **14** of **18** 



#### **PART 5 – General Exclusions**

We will not consider claims under your Membership for damage, loss, cost, or legal liability that is caused by or arises from or involves:

# The following is not covered under any Circumstances.

- a) Unlicensed drivers or Unregistered cars will not be covered.
- b) If the vehicle is being driven with a Trailer or Caravan attached, and the accident is caused by the Trailer, the accident
- c) will not be covered and protection will not be offered under any circumstances.
- d) Transport costs for damages from at-fault accidents including Car Jacking or attempted Car Jacking will not be
- e) Covered and a Replacement vehicle will not be provided.
- f) Hail Damage is not covered unless clearly stated on Policy Certificate.
- g) In-order to ensure the sustainability of the Club certain exclusions apply to claims for protection. If any one of the exclusions listed below applies to your claim, then your claim will not be admitted by the Committee.
- h) If your Vehicle is involved in an accident, then you must notify the Club of the accident details within 48 hours of the accident occurring. This is to ensure the Club can maximize the prospects of the most commercial settlement of your claim and any demand from other parties involved in the accident. If the Club is not notified of the collision within 48 hours of it happening protection will not be offered. A member can notify by sending a SMS message to the mobile number if the member wishes.
- i) If your Vehicle was involved in a collision and the vehicle was not in a roadworthy condition at the time of the collision protection will not be offered to you by the Club.
- j) If the driver of the vehicle involved in the collision was not an authorized driver which you nominated at the time you took out the application for protection, then protection will not be offered to you by Club. The Club will only offer protection for claims which involves a driver who you had nominated in your application.
- k) If the driver of the vehicle involved in the collision had any alcohol or drugs in his blood stream at the time of collision protection will not be offered to you by the Club. This exclusion acknowledges Taxi / Rideshare driver obligations to drive at .00.
- I) If the driver of the vehicle at the time of the collision was conveying any load or carrying a number of passengers in excess of that permitted by law protection will not be offered.
- m) If the collision occurred outside the nominated state protection will not be offered in any circumstances.
- n) If the collision was caused by the driver operating the vehicle in a reckless or dangerous manner protection will not be offered.
- o) If the loss or damage was caused by the member or members driver leaving the vehicle unattended and unsecure or in a dangerous position protection will not be offered.
- p) When the vehicle is not working it must be stored in a secure place such as a locked garage to limit the opportunity of loss or damage.
- q) If the driver of the vehicle is not legally entitled to drive the vehicle at the time of the collision whether by reason of not having the appropriate Taxi license, accreditation or whether his/her license has been suspended, revoked, or cancelled protection will not be offered to you by the Club.
- r) If in making the claim for protection you are in any way dishonest or fraudulent or intentionally do not tell us the truth, then protection will not be offered to you by the Club.

Windscreen is not covered under the claim for protection, but the Club can organize the windscreen for its members at a trade price.

#### **Unlicensed Drivers**

We will not consider claims relating to drivers who are driving the Vehicle as a passenger vehicle who do not hold an open, full, current Australian Driver's license AND a current Hire Driver's license (suspended license won't consider as a current license). We will not proceed or consider claims if member(s) of the club holds the international license (below age 21).

Cams Club Inc A0111072X Page **15** of **18** 



# **Overdue monthly Contribution**

If a Contribution payment is overdue, we can refuse to pay a claim if payment is 2 days (or more) late.

# Agreements you enter into

Any agreement or contract you, or someone you authorized to drive or be in charge of your Vehicle, enter into accepting liability. However, we will consider claims if the legal liability would have existed without that agreement.

# Alcohol or drugs

An incident occurring when your Vehicle is being driven by, or is in the charge of, anyone who was under the influence of, or had their judgement affected by any alcohol, drug or medication had more than the legal limit for alcohol or drugs in their breath, blood, saliva, or urine as shown by analysis; or refused to take a test for alcohol, drugs or medication.

#### **Asbestos**

Asbestos, asbestos fibres or derivatives of asbestos of any kind.

- a) Biological, chemical, other pollutant, or contaminant
- b) Any actual or threatened biological, bacterial, viral, germ, chemical or poisonous substance, pollutant, or contaminant.
- c) Any looting or rioting following the actual or threatened release of any biological, bacterial, viral, germ, chemical or poisonous substance, pollutant, or contaminant.
- d) Any action taken by a public authority to prevent, limit or remedy the actual or threatened release of any biological, bacterial, viral, germ, chemical or poisonous substance, pollutant, or contaminant.

# Confiscation or repossession

Legal confiscation or repossession of your Vehicle or its contents.

#### **Condition of Vehicle**

- a) any structural, mechanical, electrical, or electronic failure or breakdown will not be covered in any circumstances.
- b) Any mould, mildew, wear, tear, rust, corrosion, or depreciation.
- c) Your Vehicle if it was damaged, unsafe, or un-roadworthy at the time of the incident.
- d) Consequential losses or extra costs following an incident covered by your Membership

# Consequential losses (financial and non-financial loss) or extra costs following an incident covered by your Membership, such as:

- a) Loss of income or wages.
- b) Medical expenses.
- c) The cost of your time (e.g., inconvenience).
- d) Professional, expert, legal consulting, or valuation costs unless you obtained our prior written authority to incur these costs.
- e) Any costs related to stress or anxiety.
- f) Your Vehicle's value (including its trade-in or resale value) is less after being repaired.

Cams Club Inc A0111072X Page **16** of **18** 



- g) Costs, including the cost of your time, to prove your loss or to help us with your claim for benefits (e.g., Telephone calls, postage).
- h) Travel costs.
- Cleaning costs; or
- j) Any costs not covered by your Membership.

#### **Dangerous goods**

Your Vehicle being used to illegally store or transport:

- a) Substances that pollute or contaminate.
- b) Dangerous or hazardous goods.

# **Drivers under 21 years**

Your Vehicle when being driven by a person under 21 years of age.

# **Driving a damaged Vehicle**

Additional damage caused to your Vehicle by driving it after it has been damaged in an incident.

#### **Exceeding loading or passenger**

limits Your Vehicle when it is:

- a) carrying more passengers than the Vehicle was designed for, or more than the driver is permitted to carry by
- b) carrying any load which is not secured according to law, over the legal limit or more than what your Vehicle was designed to carry.

# Failure to take reasonable precautions

Your failure to take reasonable precautions to prevent loss, damage, or legal liability.

If your Vehicle is stolen because of you, or a person acting with your express or implied consent, have left the keys in the Vehicle unattended.

If your Vehicle is stolen because of you, or a person acting with your express or implied consent, have left the keys unattended (such as in a letterbox, wall, and car's tyres).

#### Intentional loss or damage

Intentional loss or damage caused by you, or a person acting with your express or implied consent. We will not consider claims relating to loss or damage which is actually or suspected to be caused intentionally, wilfully, or deliberately to your Vehicle.

# Theft

If your vehicle is theft, then it's your responsibility to provide the police report. The theft must be reported to the relevant state or law enforcement agency such as (Police). The incident or event number must be provided by the police and the police have considered incident to be a theft.

# Do not cover

If you have rented your vehicle to someone and he or she did not give your vehicle back to you, this event will not be considered as a theft.

# Motor sports or similar

activities Your Vehicle being used:

a) in, or being tested in preparation for, a race, contest, trial, test, hill climb or any motor sport; or

Cams Club Inc A0111072X Page **17** of **18** 



- b) on a competition racetrack, competition circuit, competition course or competition arena unless your Vehicle:
- c) is being driven as part of a driver education course that does not involve speeds in excess of 100km/h or the timing of taxis; or
- d) you have told us about this use of your Vehicle, and we have agreed to cover you.

#### Non-standard items

Any vehicle additions that are non-standard including but not limited to headlight and bonnet protectors, towbars, bumper bars, window tinting and non-standard wheels or rims.

# **Overdue or unpaid Contributions**

If a Contribution is overdue, we can refuse to consider a claim for benefits until all notices for payment are complied with.

#### Personal property

Any personal property including but not limited to car or mobile phones, cash and personal effects, tools, sports goods, laptops, iPad, or any electronic goods.

# Radioactivity/nuclear materials

Radioactivity or the use, existence or escape of nuclear fuel, nuclear material, or waste; or action of nuclear fission including detonation of any nuclear device or nuclear weapon; or any looting or rioting following these incidents.

#### **Reckless acts**

Any intentional or reckless act by you, the driver of the Vehicle or by a person acting with your express or implied consent (such as street racing, burnouts, or donuts).

# Revolution, war

Revolution, hostilities, war or war like activities or other acts of foreign enemy, military coup; or any looting or rioting following these incidents.

# **Unlawful purposes**

Your Vehicle being used for unlawful purposes.

#### Incorrect fuel usage

Loss or damage to your Vehicle (including damage to your Vehicle's engine or fuel system) caused by the incorrect type of fuel being used.

# Replacement of non-damaged parts

The replacement of non-damaged parts which includes items that are part of a whole set when the loss or damage occurred to only part of that set (such as alloy wheels).

#### **Tyers**

Damage to your Vehicle's tyres caused by braking, punctures, road cuts or bursting

#### Personal Injury and sickness

The CAMS CLUB does not provide cover for personal accident and sickness to driver(s) and passenger(s). However, The CLUB can make an arrangement and get a quote from the other providers on request.

# **Cooling off**

There is no cooling off rights that apply to an application for Membership.

Cams Club Inc A0111072X Page **18** of **18**